



QP CODE: 19101761

Reg No	:	•••••
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B. COM DEGREE (CBCS) EXAMINATION, MAY 2019

Second Semester

Core Course - CO2CRT06 - BUSINESS MANAGEMENT

(Common for B.Com Model II Computer Applications, B.Com Model II Finance & Taxation, B.Com Model II Marketing ,B.Com Model II Travel & Tourism, B.Com Model III Office Management & Secretarial Practice ,B.Com Model III Taxation, B.Com Model III Computer Applications, B.Com Model II Travel & Tourism, B.Com Model I Computer Applications, B.Com Model I Marketing, B.Com Model I Finance & Taxation, B.Com Model I Travel & Tourism ,B.Com Model II Logistics Management)

2017 ADMISSION ONWARDS

6FE2EBFB

Maximum Marks: 80 Time: 3 Hours

Part A

Answer any ten questions.

Each question carries 2 marks.

- 1. Write a short note on management is a continuous process
- 2. Write a short note on management is a science
- 3. What is supervision?
- 4. What is a project?
- 5. Give an example of horizontal coordination.
- 6. Point out the difficulties of decentralization.
- 7. Describe the term Accountability.
- 8. Define Leadership.
- 9. Explain system 4 leadership style of Likert.
- 10. What is Break Even analysis?
- 11. What is meant by BPR?
- 12. Indicate Six Sigma Levels.

 $(10 \times 2 = 20)$



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Part B

Answer any six questions.

Each question carries 5 marks.

- 13. What are the various skills required for a good manager?
- 14. Compare the contributions of Henry Fayol and F.W. Taylor in management.
- 15. Explain the steps involved in planning process.
- 16. Discuss the benefits of MBO.
- 17. What are the nature of organisation?
- 18. Briefly state the line & staff organisation.
- 19. What is the significance of motivation in management?
- 20. Enumerate the steps to Bench mark?
- 21. How does Kaizen reduce cost?

 $(6 \times 5 = 30)$

Part C

Answer any two questions.

Each question carries 15 marks.

- 22. "Plan is a trap laid down to capture the future". Explain.
- 23. Explain the characteristics of Authority.
- 24. "Control cannot be exercised without planning". Elaborate
- 25. Quality Circle is an approach to solve quality related problems. Explain.

 $(2 \times 15 = 30)$

